

| ReulingSchutte |

GENERAL TERMS

1. ReulingSchutte B.V. (“ReulingSchutte”) is a limited liability company, incorporated under the laws of The Netherlands, with its registered office in Amsterdam. The object of ReulingSchutte and of its associated independent professionals (“Professionals”) is to practice Alternative Dispute Resolution (ADR) (mediation, arbitration, binding advice, decision process guidance).
2. These general terms are applicable to all work carried out or to be carried out by or on behalf of ReulingSchutte, and to all work carried out or to be carried out by the Professionals, and to all legal relations of ReulingSchutte with third parties.
3. Any and all liability of ReulingSchutte and of the Professionals is limited to the amount paid out in the matter concerned under ReulingSchutte's professional liability insurance policy. This amount will be increased with the deductible excess that is, in that particular case, for the account of ReulingSchutte and/or the Professional. In the event and to the extent that, for whatever reason, no amount is paid under the professional liability insurance, any and all liability of ReulingSchutte and/or the Professional shall be limited to an amount of EUR 50,000 or, if the total fees charged by ReulingSchutte and/or the Professional in the matter concerned are higher, shall be limited to the amount of such fees up to a maximum of EUR 100,000.
4. All rights of claim and other rights that the client has for whatever reason vis-à-vis ReulingSchutte and/or the Professionals in relation to the performance of the work carried out by ReulingSchutte and/or the Professionals will, in any event, lapse one year after the date on which the client became aware or could reasonably have been aware of the existence of these claim and other rights. In all cases the aforementioned claim and other rights lapse two years after the work has been performed by ReulingSchutte and/or the Professional concerned.
5. ReulingSchutte and the Professionals shall, as far as possible, consult the client before engaging third parties, and shall in any event exercise the due care necessary in its selection of third parties. Neither ReulingSchutte, nor the Professionals are liable for any acts and/or omissions of third parties. The client hereby authorizes ReulingSchutte and the Professional concerned to accept any limitations of liability of third parties on his behalf.
6. Unless agreed otherwise, professional fees shall be calculated on the basis of the number of hours worked, multiplied by the current applicable hourly rates which are determined by ReulingSchutte from time to time. Out-of-pocket expenses, and other cost paid by ReulingSchutte on behalf of the client will be charged separately, as well as a compensation for regular office costs (such as postage, telephone, telefax and photocopying costs), determined at 5% of the fee. All amounts due shall be increased by the VAT due.
7. The invoices of ReulingSchutte/the Professionals need to be paid within fourteen (14) days from the invoice date.
8. The legal relationships between ReulingSchutte and the client, and the legal relationship between the Professionals and the client are governed by Dutch law. The client and ReulingSchutte and/or the Professional concerned shall try to solve any dispute between them in mediation in accordance with the MfN-mediation Rules. As long as such mediation is not

ended neither of the parties shall submit the dispute to a court of law, unless solely and as far as necessary to safeguard their rights.

9. These general terms do not only apply to ReulingSchutte and the Professionals, but also to all persons involved in carrying out work for a client, and/or who may have any liability in that respect.
10. These general terms have been drawn up in the Dutch language and in the English language. The Dutch text of these general terms shall prevail in the event of any differences between the English text and the Dutch text.

These general terms have been deposited at the Court Registry of the Amsterdam District Court under no. 9/2017 ReulingSchutte is registered in the Commercial Register of the Chamber of Commerce under no. 53102460.